



****ALL SALE MERCHANDISE IS FINAL.**
 We cannot accept returns or exchanges on any marked down items.
****ONLY UNWASHED AND UNUSED ITEMS WILL BE ACCEPTED**
****ALL ITEMS MUST BE RECEIVED WITHIN 14 DAYS OF ORDER RECEIPT.**

QUESTIONS?
 email: melissa@izapearl.com

STEP 1: PLEASE FILL OUT THE FORM BELOW:

Order #: _____

BILLING INFORMATION:

Name: _____

Address: _____

City: _____

State _____ ZIP _____

E-mail: _____

Telephone: _____

SHIP TO INFORMATION

(if different from Customer Billing Information)

Name: _____

Address: _____

City: _____

State _____ ZIP _____

E-mail: _____

Telephone: _____

STEP 2: HOW WOULD YOU LIKE US TO HANDLE YOUR REQUEST?

Shipping & handling fees are not refundable.

EXCHANGE ITEM(S) (Please fill in the below reorder form)

REFUND

STEP 3: PLEASE LIST THE ITEM(S) YOU ARE RETURNING & REASON FOR RETURN/EXCHANGE

**You may list additional comments on the back of this form.

ITEM: _____ REASON: _____

STEP 4: PLEASE PLACE YOUR EXCHANGE ORDER

QTY	ITEM #	SIZE	DESCRIPTION	PRICE

STEP 5: SHIP

Enclose this form along with copy of the original receipt and merchandise in a clean, secure package. Attach the Return Label (page 2 of this form) to the outside and return through any UPS shipper or by insured mail. Carrier will not return without return postage payment.

STEP 6: METHOD OF PAYMENT

All refunds will be issued in the original form of payment within 14 days of receiving your return. We will contact you to collect payment information for exchanges that are priced differently than the original items.

RETURN LABEL

Carrier will not return without return postage payment.

-PLEASE CUT ALONG DOTTED LINE -



IZA PEARL SLEEPWEAR

5338 MONTICELLO AVE

DALLAS, TX

75206